

# International Limited Warranty on Roofing Shingles

## What and Who is Covered and for How Long

Product	Warranty Period	Wind Warranty	Wind Warranty Period
3-Tab Shingle	20 YRS	120 MPH	10 YRS
Mosaic Shadow Shingle	15 YRS	120 MPH	10 YRS
Double Layered Shingle	30 YRS	120 MPH	10 YRS

Hamrah warrants to the original property owner that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in the table above, and that Hamrah will repair or replace any shingles proven to be defective under the terms of this warranty.

(Your Property must be located in Vietnam and you must be the original consumer purchaser.)

## What is Not Covered

1. This warranty does not cover any problems with nondefective shingles caused by conditions or handling beyond our control, such as, but not limited to:

a. Natural disasters such as lightning, hurricane, tornado, hails, earthquake, fire, explosion, flood, or any winds over the maximum windspeed listed in the chart above.

b. Improper installation, not in strict accordance with the written instructions of Hamrah.

c. Shading, or variations in the color of your shingles,

or discoloration caused due to algae, fungi, lichen, or cyanobacteria.

d. Fading caused due to or excessive exposure to sunlight.

e. Damage to the shingles caused by pre-existing conditions or structural failures.

f. Improper storage, handling, or other conditions beyond our control.

2. Hamrah reserves the right to discontinue or modify any of its products including the color of the shingles, without notice to the consumer, and shall not be liable as a result of such discontinuance or modification. If Hamrah replaces any material under this warranty, it may provide you with substitute shingles that are comparable only in quality and price to your original shingles.

3. Hamrah will not provide compensation for any underlayment, metalwork, flashings or other related work, and it will not compensate for the cost to remove or dispose of your shingles.

4. This limited warranty is not transferable.

5. This limited warranty is for Vietnam only.

### **Claims Process**

The original homeowner/ consumer must notify Hamrah in writing of any manufacturing defect promptly following its discovery, and shall submit such notice with proof of date of purchase and application in order to provide Hamrah an opportunity to investigate the claim and examine the material alleged to be defective. Any claimed defect for which notice is not received by Hamrah within the applicable warranty period is not covered by this warranty. Hamrah shall then promptly inspect shingle samples containing the alleged defect and if such examination does disclose a defect covered by this warranty, shall, within a reasonable time after inspection, repair, replace, or clean the defective shingles to make the appropriate contribution. The manner of compensation is at Hamrah's sole discretion and all costs must be preapproved by Hamrah.

Notification should be provided to: Hamrah. Co. Ltd., 4232-10 Chungseo-ro, Chungso-myun, Boryung-city, Choongnam-province, South Korea.

### Limitations

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES, OR OBLIGATIONS OF HAMRAH. PERTINENT LAW, IF ANY, OF THE COUNTRY IN WHICH THE SHINGLES WERE INSTALLED SHALL CONTROL FOR WHAT PERIOD OF TIME SUBSEQUENT TO SALE. A CONSUMER/HOMEOWNER MAY SEEK A REMEDY PURSUANT TO THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL HAMRAH BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. HAMRAH DOES NOT AUTHORIZE ITS FIELD REPRESENTATIVES, DISTRIBUTORS, OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUTIONS MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may also have other rights that vary from country to country.

